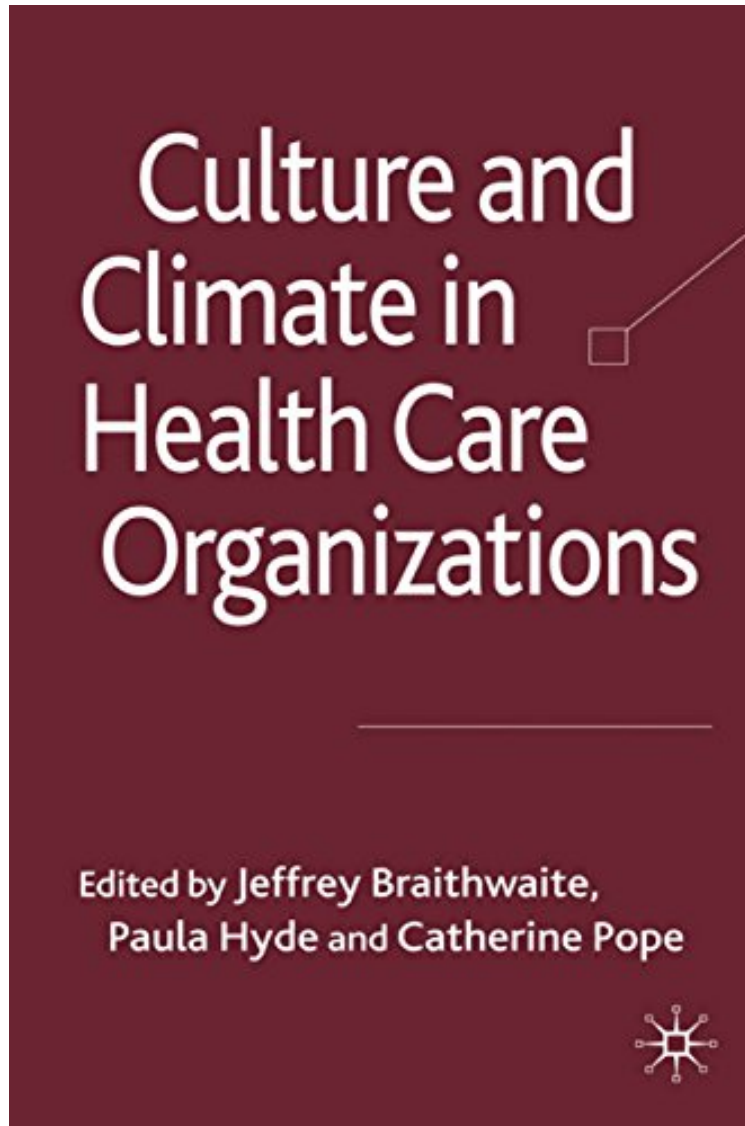


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About the Author PROFESSOR JEFFREY BRAITHWAITE, BA, DipLR, MIR (Hons I), MBA, PhD, FAIM, FCHSE, is Foundation Director, UNSW Institute of Health Innovation, Director, Centre for Clinical Governance Research, and Professor, School of Public Health and Community Medicine, University of New South Wales, Australia. Professor Braithwaite's has presented and published extensively (more than 200 refereed publications) on his research which inquires into the changing nature of health systems and patient safety, particularly the structure and culture of organizations and professions. nbsp; DR PAULA HYDE is Senior Lecturer in Leadership and Experiential Learning at Manchester Business School, University of Manchester. Her research interests include workforce modernization, human resource management and psychodynamic approaches to understanding organizational life. She co-edited the previous book in this series (McKee, L., Ferlie, E., Hyde, P. eds. 2008) about organizing and reorganizing health care and has published on workforce development, role redesign, and organizational dynamics in health care. nbsp; DR CATHERINE POPE is Reader in Health Services Research in the School of Health Sciences, University of Southampton. Her research focuses on organizational change and professional practice in health services, and she has also written extensively about qualitative methods and evidence synthesis for health research.