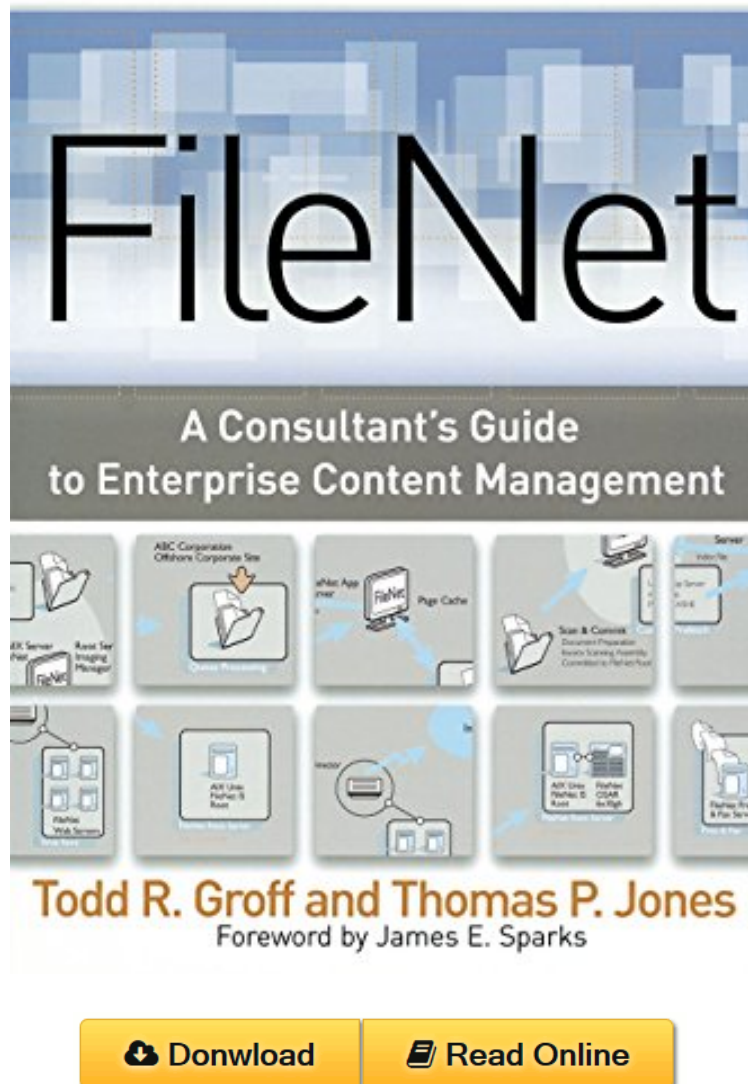


# FileNet

*Todd Groff, Thomas Jones*  
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**Todd Groff, Thomas Jones : FileNet** before purchasing it in order to gage whether or not it would be worth my time, and all praised FileNet:

11 of 18 people found the following review helpful. The Key Answers aren't in here..By Thomas WoodwardI purchased this book and yes it does have many, many truths, like there fact that there is little available information on FileNet's products.However, while this book has some insights into FileNet the company and certain esoterics, it completly misses the mark regarding Enterprise Content Management from FileNet.The book seems to be a rehash/update of a white paper focussed on the FileNet Imaging Product, formerly Image Services now Image Manager.When they discuss management tools and clients it a discussion of FileNet's legacy applicationos XAPEX

and IDM Client. There is absolutely no discussion of the current FileNet P8 ECM suites other than some overview, nothing on the ECM Enterprise Manager, Virtual Content Manager, eForms for P8, etc. etc. They completely miss so many basic details, key critical details in the FileNet ECM suite, such as the Application Engine, Routers, etc. that this isn't worth the paper it's printed on. I am so sorry I bought it! As someone who has worked with the FileNet products for over 10 years and former FileNet "Sales Engineer" (they are actually Systems Consultants) I must warn you that if you try to apply 80% of this book to FileNet's ECM products you will appear a 100% idiot!

5 of 6 people found the following review helpful. A Project Manager's View By Bill Sanders I've worked in the Document Management, Image Management, Knowledge Management and Content Management world as a project manager working to implement technologies for various teams. I've worked with Microsoft, FileNet, IBM, Novell, MarkView and Documentum products. I've lead the implementation of systems in Europe, North America and India. I'm a consultant that works to bring together the business and technical sides of a project through the communication of each team's needs and restraints. I own the book and have loaned it to team members, I have found it to be packed full of information about FileNet products, concepts of system architecture, ideas for getting a project off the ground in your company, negotiation tips, and tons of descriptions of technical concepts tied to content management in general. I found that where Groff and Jones' book lacked very specific technical detail, it made up for it with discussions of using FileNet to architect solutions. This is an area of information that is sorely lacking. I found that the FileNet terminology was accurate and even though some of the names are dated through FileNet's constant renaming (all of the above companies do this), my technical team understood what the components were. This is not an end all book on FileNet products, but it is an excellent tool for educating business teams as to what is possible when using workflow and a document repository. It is also the only independently published book on FileNet that I've found. I recommend this book to anyone that is working on a DM, KM, CM or imaging project for the first time.

5 of 7 people found the following review helpful. A lifesaver! By Juliene M. Stone I found this book to be a valuable overview of one of the top products in the document imaging and content management market. Not only did it lay out the common implementation strategies and architectures, it's scope went beyond FileNet's own very pricey training programs. In addition to technical details like setting up offshore indexing centers, the book covers topics like how to ensure sustainable funding for imaging and KM related projects, knowing which FileNet product suites you may need, best practices for negotiating with FileNet corporation and how to set up and manage centralized document capture operations. For me, the book was the only alternative to completely relying on vendor supplies training alone!